



## Northwest Ohio DPC Meeting Minutes

Introductions were made

Meeting Minutes reviewed from April 12, 2018 meeting. Motion to accept meeting minutes where approved by Matt and Greg.

Roundtable Discussion on Locating Presented by Utiliquest and USIC

- \*Utiliquest spoke about locating for Columbia Gas in Ohio only

- \*USIC locates phone, electric and cable for most of the local utility companies in the area.

- \* Both contractors expressed some of the challenges they face. Staffing, increases in ticket volume, size and scope of tickets.

- \* Concerns expressed by both companies is clear description on locate work order and good contact information on caller. Also having work area white lined.

- \* Both company's state that they mark and additional 25' beyond work area.

- \*Utiliquest has an enhanced positive response emailed to every request completed with an email attached, that will include a link to the locate photos and a map of what was located.

- \* USIC has an automated message that is sent out to every Century Link ticket completed.

\*Questions asked, is calling in a ticket a week ahead of time helpful. Both companies's stated yes and breaking larger tickets into smaller areas are also helpful. When tickets are being called in that breaking down of tickets and having correct information and better notes on tickets are always helpful.

OUPS updates Ribbon cutting ceremony on 4/12/18 for the new building. Total tickets for the months of February were 76,714 March was 104,677 with the YTD total at 259,386. Compared to last year ticket volume is down YTD by 8.3 percent.

Open discussion question posed for Jack Bennett to clarify ongoing project remark tickets and if a contractor is expected to pull off the job during the 48hrs locate window or are they permitted to keep working

Next meeting will be May 10, 2018

Meeting was adjourned by Sean Travis and Matt Hilbert

