

CODPC MAY MEETING MINUTES

The May Central Ohio Damage Prevention Council meeting was held virtually on May 20th, 2020 9:00 am. Introductions were made and prior meeting minutes were approved. There were a total of 16 members participating in the virtual meeting.

Council President Steve Buskirk stated that the April safe dig effect has been postponed till the following year and it is likely that the 811 event will also be canceled till next year. More information on the 811 day will be discussed in the following meeting.

Ohio 811 Liaisons as well as call center workers have been teleworking from home with hopes to return to work sometime in mid June.

Kevin Schimming announced that a survey was to be sent out about the Tableau Data Management system in order to gauge members' interest in the program.

Council Treasurer George Gillespie had stated that call volumes have only been down 1.15 % from the record year in 2019 yet as of Monday, the trajectory of call volumes seems as though it will match the previous year. April's numbers were only affected by 1-2% however, homeowner tickets have doubled since March, probably due to an increase in home improvement projects. Call Center workers have been remaining consistent with response times while working from home.

Steve pointed out that members should be sure to check the dig dates when entering tickets. Doug Strait had mentioned to him that he submitted a ticket 8 days prior to excavating and utilities had not been marked. This was due to an incorrect dig date on the submitted ticket. To avoid project delays, be sure you have the appropriate dig dates entered on your tickets.

George Gillespie went over staffing updates and announced that Ohio811 will be hiring another liaison this year and will be training under George. More information on this will follow in next month's meeting.

Steve asked the council how each of their businesses are handling the Covid-19 outbreak.

Matt Shrier with South Central stated that they were practicing social distancing by working in shifts, driving separate trucks and wearing masks while inside buildings.

Lori Wade with Columbia gas shared that they are only responding to emergency work and have established new safety processes when having to enter peoples homes. They have also implemented staggering start times and also wearing face coverings while entering buildings and while being in close proximity to other employees on the jobsite.

Steve shared Franklin County's Covid Action Plan and Return to Work Policy with council members as well.

The May CODPC virtual meeting came to a close at 10:00 AM.